

EXPLORE STATE GOVERNMENT



Your Guide to Indiana State Agencies



Distributed by:

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Indiana Archives and RECORDS ADMINISTRATION

Created in 1978 and originally called the Commission on Public Records, the Indiana Archives and Records Administration is responsible for managing the records of all state agencies.

If you need to see public records from any state agency, you will need to contact the Indiana Archives and Records Administration.

In addition, the State Archives Division maintains government records of permanent historical and legal significance. The State Archives office is located in the State Library and is open from 8 a.m. to 4 p.m., Monday through Friday, and is closed for all state holidays.

Indiana ATTORNEY GENERAL

As the state's chief legal officer, the attorney general is responsible for serving and protecting the citizens of Indiana. Investigating unfair business practices, compiling the "Do Not Call" list, investigating and prosecuting complaints against health care practitioners and the state's licensed professionals are just a few of the attorney general's duties. In addition, this statewide elected official and his staff represent the state government in lawsuits filed against the state.

Indiana Telephone Privacy Division:

1-888-834-9969

Toll-Free Consumer Protection Hotline:

1-800-382-5516

For More Information

Send to:

402 West Washington Street
Room W472
Indianapolis, IN 46204

Call: 317-232-3380**Visit on the web:**

www.in.gov/iara

For More Information

Send to:

302 West Washington Street,
5th Floor
Indianapolis, IN 46204

Call: 317-232-6201**Visit on the web:**

www.in.gov/attorneygeneral

Indiana

AUDITOR OF STATE

The Indiana Auditor of State serves as the chief financial officer for the state. Their role is to account for all of Indiana's funds, oversee and distribute local government tax distributions and pay the state's bills and employees.

For More Information

Send to:

200 West Washington Street
Suite 240
Indianapolis, IN 46204

Call: 317-232-3300

Visit on the web:

www.in.gov/auditor

Indiana Bureau of MOTOR VEHICLES

Testing and licensing drivers, and titling vehicles are top priorities of the BMV.

Working primarily through license branches throughout Indiana, the BMV titles and licenses all types of vehicles, from cars and trucks to watercrafts. The BMV has reduced the burdensome lines at its licensing branches by automating many services.

Contact the BMV for further details.

For More Information

Send to:

100 North Senate Avenue
Room 402
Indianapolis, IN 46204

Call: 888-692-6841

Visit on the web:

www.in.gov/bmv

Indiana

CIVIL RIGHTS COMMISSION

The Civil Rights Commission is designed to protect the human rights of all individuals. Although often linked to the issue of racial discrimination, the Civil Rights Commission has the authority to act on all complaints of discrimination in housing and employment practices.

For More Information

Send to:

100 North Senate Avenue
Room N103
Indianapolis, IN 46204

Call: 317-232-2600 or
1-800-628-2909

Visit on the web:
www.in.gov/icrc

Partnerships with the Indiana Civil Rights Commission:

- Indiana Consortium of State and Local Human Rights Agencies
- Martin Luther King, Jr. Indiana Holiday Commission
- Commission on the Social Status of Black Males
- Indiana Hate Crimes Statewide Reporting Network
- United States Department of Housing and Urban Development
- The Indiana Commission for Women
- ICRC Tester Program

Indiana Department of ADMINISTRATION

For More Information

Send to:

402 West Washington Street
Room W478
Indianapolis, IN 46204

Call: 317-232-3150

Visit on the web:
www.in.gov/idoa

The Department of Administration works to keep state government functioning properly and has all of the tools necessary to serve the public.

The management and maintenance of all state-owned buildings and facilities are the responsibility of this agency.

In addition, whenever another state agency is in need of equipment, the Department of Administration is the first place to look.

**To set up a meeting/conference in the Government Center:
317-233-3117**

Indiana Department of CORRECTION

For More Information

Send to:

302 West Washington Street
Room E334
Indianapolis, IN 46204

Call: 317-232-5711

Visit on the web:

www.in.gov/idoc

The Department of Correction is responsible for maintaining the state's prison system.

With 20 minimum and maximum adult facilities, five minimum and maximum juvenile facilities and 10 parole districts, the department has an incredible responsibility.

More than 6,400 employees oversee nearly 28,000 adult inmates and 450 juveniles.

**Witness/Victim Helpline:
1-800-447-5604**

Indiana Department of EDUCATION

While the legislature has the sole authority to create laws regarding the education of Hoosier children, the Department of Education has the job of administering the programs created under those laws.

The Department of Education, which is directed by the Superintendent of Public Instruction, also has the responsibility of creating education initiatives and helping craft the state's curriculum.

For More Information

Send to:

115 West Washington Street
Suite 600
Indianapolis, IN 46204

Call: 317-232-6610

Visit on the web:

www.doe.in.gov

Indiana Department of ENVIRONMENTAL MANAGEMENT

Indiana Department of Environmental Management (IDEM) is charged with managing Indiana's environment. Since IDEM was established in 1986, environmental protection in Indiana has come a long way. IDEM has grown to a staff of 900 that includes some of Indiana's most qualified engineers, scientists and environmental project managers specializing in air, land, pollution prevention and water quality issues.

By enforcing environmental laws and promoting conservation and pollution prevention, IDEM's goal is to make Indiana a clean, healthy place to live.

For More Information

Send to:

100 North Senate Avenue
Indianapolis, IN 46204

Call: 317-232-8603

Visit on the web:

www.in.gov/idem

Indiana Department of HOMELAND SECURITY

For More Information

Send to:

302 West Washington Street
Room E208
Indianapolis, IN 46204

Call: 317-232-3980

Visit on the web:

www.in.gov/dhs

Indiana Department of Homeland Security (IDHS) has been combined with the Department of Fire and Building Services and the Public Safety Training Institute to provide public safety services to Hoosiers.

The IDHS seeks to minimize the effects of a disaster by taking the necessary steps before and after a disaster occurs. Responsibilities of the consolidated agency include emergency management, emergency medical services, building safety and fire protection, as well as professional training.

Indiana Department of **INSURANCE**

In order to sell insurance in Indiana, agents must be registered through the Department of Insurance. The department is charged with enforcing the standards prescribed by law to maintain a license.

The Department of Insurance also handles complaints by consumers against insurance companies.

They monitor the financial solvency of the insurance companies in Indiana and provide assistance with certain claim situations while helping in understanding how policies work.

For More Information

Send to:

311 West Washington Street
Suite 300
Indianapolis, IN 46204

Call: 317-232-2385

Visit on the web:

www.in.gov/idoi

Indiana Department of **LABOR**

For More Information

Send to:

402 West Washington Street
Room W195
Indianapolis, IN 46204

Call: 317-232-2655

Visit on the web:

www.in.gov/dol

Many laws are passed to ensure that Indiana businesses conduct fair labor practices.

However, once the General Assembly has put the laws into place, it is the responsibility of the Department of Labor to make sure those laws are enforced.

The Department of Labor administers the Indiana Occupational Safety and Health Administration program, and state wage, hour and child labor laws, and oversees underground coal mine safety.

Any concerns about unfair labor practices are reported to the department, which then has authority to investigate the charges.

Indiana Department of **LOCAL GOVERNMENT FINANCE**

Formerly known as the State Board of Tax Commissioners, the Department of Local Government Finance has a number of functions, including: ensuring that laws regarding property tax assessment and local government budgeting are carried out properly, publishing rules on property tax assessment, annually reviewing and approving tax rates and fines for political subdivisions, gathering and analyzing data relating to property taxation, maintaining databases and periodically reporting on taxation to the General Assembly.

The department also provides training to assessing officials and administers an assessment certification program.

For More Information

Send to:

100 North Senate Avenue
N-1058B
Indianapolis, IN 46204

Call: 888-739-9826

Visit on the web:

www.in.gov/dlgf

Indiana Department of **NATURAL RESOURCES**

Regulating Indiana's outdoor recreation is the focus of the Department of Natural Resources. Responsibilities include: maintaining and policing state parks and reservoirs, regulating hunting and fishing seasons, historical preservation and assisting in environmental protection.

Indiana State Parks

North: Chain O'Lakes, Indiana Dunes, Ouabache, Pokagon, Potato Creek, Tippecanoe River (Bass Lake State Beach)

Central: Fort Harrison, McCormick's Creek, Mounds, Shades, Summit Lake, Turkey Run, Whitewater Memorial, Prophetstown

South: Brown County, Charlestown, Clifty Falls, Falls of the Ohio, Harmonie, Lincoln, O'Bannon Woods, Shakamak, Spring Mill, Versailles

For More Information

Send to:

402 West Washington Street
W160A
Indianapolis, IN 46204

Call: 317-232-4200

Visit on the web:

www.in.gov/dnr

Indiana Department of **REVENUE**

Collecting Indiana taxes and enforcing compliance with state tax laws is the responsibility of this agency. Although most citizens are only concerned with the Department of Revenue each April during tax-filing season, this department is busy year-round processing tax returns, collecting delinquent taxes and preparing for the next tax season.

By logging onto the Department of Revenue website you can obtain:

- **Indiana state tax forms**
- **Publications**
- **Information on new ways to file taxes**

For more information

Send to:

100 North Senate Avenue
N105
Indianapolis, IN 46204

Call: 317-233-8729

Visit on the web:

www.in.gov/dor

Indiana Department of **TRANSPORTATION**

Since Indiana is the “Crossroads of America,” it is important for this state agency to provide a safe and efficient transportation network. Maintaining Indiana’s state highway system is one of the many responsibilities of INDOT.

The department is also involved with oversight of airports, railroads, bicycle and pedestrian trails, and historic preservation of covered bridges. They are also responsible for clearing state roadways in the winter and fixing the roadways damaged by inclement weather. Indiana State Transportation maps are available from INDOT at no charge.

For More Information

Send to:

100 North Senate Avenue
IGCN 775
Indianapolis, IN 46204

Call: 1-866-849-1368

Visit on the web:

www.in.gov/indot

INDOT District Offices:

Crawfordsville: 888-924-6368

Fort Wayne: 866-227-3555

Greenfield: 855-463-6848

LaPorte: 855-464-6368

Seymour: 877-305-7611

Vincennes: 800-279-5758

Indiana Department of **VETERANS' AFFAIRS**

Although most benefits provided to veterans are handled at the federal level, the Indiana Department of Veterans' Affairs exists to assist veterans, their dependents and survivors in obtaining benefits to which they might be eligible.

Indiana has recently added new benefits for veterans, including college tuition exemptions for children of veterans with disabilities and in-state tuition rates for veterans who choose to attend state universities. Contact the department if you have any questions regarding eligibility.

For More Information

Send to:

302 West Washington Street
Room E120
Indianapolis, IN 46204

Call: 317-232-3910

Visit on the web:

www.in.gov/dva

Indiana Department of **WORKFORCE DEVELOPMENT**

The Indiana Department of Workforce Development (DWD) works to advance economic growth by building a workforce development system through partnership and practice.

DWD is a critical resource for information about how the job market is progressing. This office offers a wide range of services from posting state and federal job opportunities as well as private job openings throughout the United States.

You can discover wage trends, unemployment tax information, career planning assistance, and education and training information.

For More Information

Send to:

10 North Senate Avenue
Indianapolis, IN 46204

Call: 1-800-891-6499

Visit on the web:

www.in.gov/dwd

Indiana Economic DEVELOPMENT CORPORATION

The Indiana Economic Development Corporation (IEDC) is a public/private partnership that replaced the Department of Commerce as the entity to plan and implement Indiana's economic development efforts. The membership of the IEDC consists of 10 board members, the governor who serves as chair, the Secretary of Commerce and the IEDC president.

In addition, an advisory council, which is mandated to include representatives from local economic development organizations throughout the state, assists the IEDC board in their efforts. Other members of the advisory council consist of representatives from a variety of geographic regions and industries throughout the state. Grants available through the IEDC include the 21st Century Fund, the Industrial Development Grant Fund and the Skills Enhancement Fund.

Indiana ELECTION DIVISION

As a branch of the secretary of state's office, the Indiana Election Division assists in carrying out the responsibilities assigned as Indiana's chief elections officer.

The bipartisan division is comprised of an equal number of Democrats and Republicans. The division's administrative responsibilities include overseeing the candidate declaration process, certifying election results and maintaining campaign finance reports.

In addition, the division works on various initiatives including online campaign finance disclosure, civic education initiatives and voter involvement.

For More Information

Send to:

One North Capitol Avenue
Suite 700
Indianapolis, IN 46204

Call: 317-232-8800

Visit on the web:

www.in.gov/iedc

For More Information

Send to:

302 West Washington Street
Room E204
Indianapolis, IN 46204

Call: 317-232-3939

Visit on the web:

www.in.gov/sos/elections

Indiana

FAMILY & SOCIAL SERVICES ADMINISTRATION

FSSA is a conglomerate of divisions designed to help families and individuals in need of public assistance through health care and social service funding.

The Division of Family Resources (DFR) works to help families and children through Temporary Assistance for Needy Families (TANF), Medicaid, food assistance (SNAP), employment services (IMPACT), housing and community services, child support, child protection, child care, foster care, adoption, energy assistance and homeless services.

For More Information

Send to:

P.O. Box 7083
402 West Washington Street
Indianapolis, IN 46204

Call: 317-233-4454

Visit on the web:

www.in.gov/fssa

Indiana

GAMING COMMISSION

For More Information

Send to:

101 West Washington Street
East Tower, Suite 1600
Indianapolis, IN 46204

Call: 317-233-0046

Visit on the web:

www.in.gov/igc

The Indiana Gaming Commission (IGC) has the statutory responsibility to award licenses to gaming applicants and ensure compliance with laws created by the General Assembly.

IGC is charged with the licensing and regulatory oversight of Indiana's 13 casinos as well as charity gaming and the athletic division.

It is necessary to have a strong regulatory agency in place to assure that gaming is conducted with integrity and within the bounds of all Indiana laws and regulations.

Indiana

HOUSING & COMMUNITY DEVELOPMENT AUTHORITY

For More Information

Send to:

30 South Meridian Street
Suite 1000
Indianapolis, IN 46204

Call: 1-800-872-0371**Visit on the web:**

www.in.gov/ihcda

The Indiana Housing & Community Development Authority (IHCDA) promotes, finances and supports a broad range of housing solutions from temporary shelters to homeownership.

Its work is done in partnership with developers, lenders, investors and nonprofit organizations that use financing to serve low and moderate income Hoosiers.

The IHCDA leverages government and private funds to invest in financially sound, well-designed projects that will benefit communities for many years to come.

Indiana Office of

TOURISM DEVELOPMENT

The Indiana Office of Tourism Development promotes Indiana as an ideal spot for vacationers from all over the country. They offer guidance in areas such as lodging and specific suggestions on what to visit in the state. Information from the Department of Tourism Development is available to anyone and can be very useful in planning anything from a family vacation to a weekend getaway.

For More Information

Send to:

One North Capitol Avenue
Suite 600
Indianapolis, IN 46204

Call: 317-232-8860**Visit on the web:**

<http://visitindiana.com>

Guides offered by the Department of Tourism Development:

- **Indiana Tourism Festival and Events Guide**
- **Official Indiana Travel Guide**
- **Indiana State Map**

Indiana Office of the UTILITY CONSUMER COUNSELOR

The Indiana Office of the Utility Consumer Counselor (OUCC) represents all Indiana consumers in matters regarding the regulated industries of electricity, gas, telephone, water and sewer.

This office promotes the views of utility customers when utility companies apply to change rates, service new areas or deregulate.

The mission of the OUCC is to ensure that utility consumers have their interests appropriately represented in the utility regulatory process.

For More Information

Send to:

115 West Washington Street
PNC Center, Suite 1500 South
Indianapolis, IN 46204

Call: 317-232-2494

Visit on the web:

www.in.gov/oucc

Indiana Professional LICENSING AGENCY

The Indiana Professional Licensing Agency is responsible for determining licensing criteria and eligibility for a variety of professions. The agency holds hearings regarding complaints against licensed professionals and has the authority to suspend or revoke a license upon their findings. The agency is divided into numerous boards that handle the licensing for the various occupations.

For More Information

Send to:

402 West Washington Street
Indianapolis, IN 46204

Call: 317-232-2980

Visit on the web:

www.in.gov/pla

Examples of Licensing Agency Boards

Indiana Board of Accountancy
Indiana State Board of Registration for Architects
Indiana Auctioneer Commission
State Board of Cosmetology and Barber Examiners
Indiana State Board of Dentistry
Indiana Dietitians Certification Board
State Board of Funeral and Cemetery Service
State Board of Registration for Professional Engineers
State Board of Registration for Professional Surveyors
Indiana Plumbing Commission
Medical Licensing Board of Indiana
Real Estate Appraiser Licensure and Certification Board
Indiana Real Estate Commission

Indiana SECRETARY OF STATE

For More Information

Send to:

200 West Washington Street
Room 201
Indianapolis, IN 46204

Call: 317-232-6531

Visit on the web:

www.in.gov/sos

Another of Indiana's statewide elected officials, the secretary of state and staff are primarily responsible for elections and oversight of Indiana businesses. They are responsible for assisting the Indiana Election Division in overseeing candidate declarations, certifying election results and maintaining campaign finance reports.

On the business end, the office is in charge of chartering new businesses, filing commercial liens, and the issuance of trademarks, public notaries and summonses.

Another responsibility of the secretary of state is overseeing Indiana's securities industry. They are charged with protecting Indiana investors by bringing enforcement actions against companies or individuals selling securities in violation of Indiana law.

Indiana State BOARD OF ACCOUNTS

If you have any questions regarding the finances of any governmental unit in Indiana, state or local, you can direct your inquiries to the State Board of Accounts. Audits of all governmental entities are conducted by the State Board of Accounts in an effort to reveal any fraud or noncompliance with local, state and federal statutes.

For More Information

Send to:

302 West Washington Street
Room E418
Indianapolis, IN 46204

Call: 317-232-2513

Visit on the web:

www.in.gov/sboa

Governmental Entities Audited By State Board of Accounts:

State Agencies (Annually)
License Branches (Annually)
Counties (Annually)
Cities (Annually)
Towns (Annually)
Townships (Biennially)
State Universities (Annually)
School Corporations (Biennially)
School Cooperatives (Biennially)

The State Board of Accounts also regularly audits:
Municipal utilities, special districts, housing
authorities, libraries and county hospitals

Indiana State

DEPARTMENT OF AGRICULTURE

The Indiana State Department of Agriculture aims to support growth in Indiana's agriculture industry by serving as an advocate at the local, state and federal levels, and enhancing the stewardship of natural resources on agricultural land.

Lt. Gov. Eric Holcomb holds the position of secretary of agriculture and rural development. The secretary of agriculture and rural development and the director of agriculture have positions on the governor's cabinet, allowing advocates for the agriculture community to be included in discussions with the governor. These positions elevate Indiana's agriculture sector and improve how the state approaches and executes agriculture policies.

Previously, various state commissions and agencies dealing with agriculture were scattered within state government. With all areas now in one department, it streamlines the advocacy of agriculture and enhances efficiency within state government.

For More Information

Send to:

One North Capitol Avenue
Suite 600
Indianapolis, IN 46204

Call: 317-232-8770**Visit on the web:**

www.in.gov.isda

Indiana State

DEPARTMENT OF HEALTH

For More Information

Send to:

2 North Meridian Street
Indianapolis, IN 46204

Call: 317-233-1325**Visit on the web:**

www.in.gov/isdh

Once only used as a means of registering births and deaths, the Indiana State Department of Health (ISDH) now investigates health and safety concerns on behalf of all Hoosiers.

The ISDH regularly licenses various health facilities. The work of ISDH increases the quality of life by promoting, protecting and providing for the health of Hoosiers in their communities. It actively facilitates the integration of public health and health care activities to improve Hoosier's health.

The ISDH also holds the complete records for immunization, diseases, marriage, and birth and death certificates.

Indiana State LIBRARY

For More Information

Send to:

315 West Ohio Street
Indianapolis, IN 46204

Call: 317-232-3675 or
1-866-683-0008

Visit on the web:
www.in.gov/library

The state library is similar to any public library, and is open to the general public. In addition to housing a wide variety of books, periodicals and newspapers, this library is an excellent source of genealogical information.

The genealogy section includes archives, census records, marriage and cemetery records. Its website is a great link to other Indiana libraries.

Indiana State MUSEUM & HISTORIC SITES

A division of the Department of Natural Resources, this agency is comprised of 11 historic sites throughout the state and the state museum. Located in Indianapolis, the museum is open Monday through Saturday from 10 a.m. to 5 p.m., and Sunday from 11 a.m. to 5 p.m. Individuals can experience Indiana heritage by touring the museum or traveling to a historic site like Angel Mounds near Evansville or the Culbertson Mansion in New Albany.

Historic Sites to Visit:

Angel Mounds — Evansville
Corydon Capitol — Corydon
Culbertson Mansion — New Albany
Indiana State Museum — Indianapolis
Lanier Mansion — Madison
Levi Coffin House — Fountain City
Limberlost — Geneva
Historic New Harmony — New Harmony
T.C. Steele House — Nashville
Gene Stratton-Porter House — Rome City
Vincennes Territorial Capitol — Vincennes
Whitewater Canal — Metamora

For More Information

Send to:

650 West Washington Street
Indianapolis, IN 46204

Call: 317-232-1637

Visit on the web:
www.in.gov/ism

Indiana State PERSONNEL DEPARTMENT

For More Information

Send to:

402 West Washington Street
Room W161
Indianapolis, IN 46204

Call: 317-232-0200

Visit on the web:

www.in.gov/spd

At the state's "human resources office," the State Personnel Department is responsible for recruiting and maintaining state government's workforce.

This department manages and lists job openings of various state agencies on its website.

Anyone interested in employment opportunities within state government should contact the Personnel Department during the week or access the department's Web page.

Indiana State POLICE

The mission of the Indiana State Police is to focus on the protection of life and property; uphold and defend federal and state constitutions; enforce all laws; address crimes and offenders; ensure public safety; and assist the public and police agencies at any time in any manner possible.

The Indiana State Police serves many purposes. It has primary jurisdiction for traffic control on interstates, highways and state roads.

State police also assist local police, upon request, with crime investigations. In addition, they are sponsors of a variety of public programs, such as summer youth camps.

For More Information

Send to:

100 North Senate Avenue
3rd Floor North
Indianapolis, IN 46204

Call: 317-232-8248

Visit on the web:

www.in.gov/isp

Indiana

TREASURER OF STATE

The Indiana Treasurer of State serves as the state's chief investment officer, seeking to maximize the return on the state's investment portfolio. They have the responsibility of the safekeeping and investment of moneys and securities paid into the state treasury.

For More Information

Send to:

200 West Washington Street
Suite 242
Indianapolis, IN 46204

Call: 317-232-6386

Visit on the web:

www.in.gov/tos

Indiana

UTILITY REGULATORY COMMISSION

The Indiana Utility Regulatory Commission (IURC) oversees more than 600 utilities that operate in Indiana. The agency has regulatory responsibility over natural gas, telecommunications, steam, water and sewer utilities.

An advocate of neither the public nor the utilities, the IURC is required by state statute to make decisions that balance the interests of all parties to ensure that the utilities provide adequate and reliable services at reasonable prices. The IURC regulates various aspects of the public utilities' business, including the rates, financing, bonding, environmental compliance plans and service territories.

For More Information

Send to:

101 West Washington Street
PNC Center, Suite 1500E
Indianapolis, IN 46204

Call: 317-232-2701

Visit on the web:

www.in.gov/iurc

State INFORMATION CENTER

If you need a starting point or quick answer concerning state government, the State Information Center may be able to help. The office is available to answer questions by phone Monday through Friday from 8 a.m. to 5 p.m. If the State Information Center cannot directly answer your questions, they can direct you to the correct agency able to answer more specific questions.

This booklet contains information on 38 various agencies. Altogether, Indiana has more than 100 state agencies, approximately 30,000 employees and more than 800 worksites.

**Call:
1-800-457-8283
(317) 233-0800**

**Visit on the web at:
help.in.gov**

Workers Compensation BOARD OF INDIANA

When an employee is injured on the job, questions arise regarding how that individual will maintain their quality of life for themselves and their families. Most of the time, employers have a good policy to assist injured employees.

However, there are times when conflicts occur between employers and employees. The Worker's Compensation Board exists to help mediate these conflicts when a work-related accident occurs.

For More Information

Send to:

402 West Washington Street
Room W196
Indianapolis, IN 46204

Call: 1-800-824-COMP

Visit on the web:

www.in.gov/wcb